

\$1 for a few
minutes of
your time...



Dear MCI Customer:

The enclosed one-dollar bill is intended as a small measure of our appreciation for your time to answer a few questions about your MCI Credit Card service.

MCI values its customers and wants to better know how to improve service quality and effectiveness. For this reason we have selected, at random, a small number of Credit Card customers to help us with some valuable input for future planning.

If you personally use MCI's Credit Card service, please complete this brief questionnaire yourself. If not, please forward to the primary user of the Credit Card service within your organization. We will appreciate return of this confidential questionnaire by April 30.

Since our sample of customers is very small each response is important. Again, thank you for your time. These few minutes will result in better service and continued savings for you, the MCI customer.

Sincerely,

Martha S. Hiney

*Martha S. Hiney, Manager
Credit Card Customer Service*

MCI

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Use this page for additional writing space if needed.

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